

Privacy and Cookies Policy

This statement tells you how CHANGE will collect and process your personal data when you access this website. The policy applies only to information collected through our website and not to information collected offline.

What information do we collect?

We collect information from you when you register on our site, place an order, subscribe to our newsletter, respond to a survey or fill out a form.

When ordering or registering on our site, as appropriate, you may be asked to enter your name, e-mail address, mailing address or phone number. You may, however, visit our site anonymously.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

To personalize your experience - your information helps us to better respond to your individual needs.

To improve our website - we continually strive to improve our website offerings based on the information and feedback we receive from you.

To improve customer service - your information helps us to more effectively respond to your customer service requests and support needs.

To process transactions: your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever without your consent, other than for the express purpose of delivering the purchased product or service requested.

To administer a contest, promotion, survey or other site feature.

To send periodic emails - the email address you provide for order processing may be used to send you information and updates pertaining to your order, in addition to receiving occasional company news, updates, related product or service information, etc.

Note: If at any time you would like us to stop contacting you, email us at change@advonet.org.uk or use any other unsubscribe method that we specify in our communications with you.

If your personal details change, please help us to keep your information up to date by emailing us at change@advonet.org.uk as soon as possible.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you place an order or enter, submit, or access your personal information.

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our payment gateway providers database only to be accessible by those who are authorised with special access rights to such systems and who are required to keep the information confidential.

At no time does CHANGE see your credit card or bank details. After a transaction, your private information (credit or debit card details, etc) will not be stored on our servers.

Do we use cookies?

Yes. We use cookies to help us remember and process the items in your shopping cart and when you log-in as a customer. Cookies are small files that a website, or its service provider, transfers to your computer's hard drive through your web browser (if you allow it) that enables the site or service provider's systems to recognise your browser and capture and remember certain information.

GDPR Policy

We have an Easy Read document explaining our General Data Protection Regulations (GDPR) Policy. It can be downloaded from our website under free resources.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property or safety. However, non-

personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Our website contains links to other sites. We are not responsible for the privacy practices of such other sites and recommend you read the privacy policy of each site that you visit that collects your personal information.

Google Analytics

This website uses Google Analytics, a web analytics service provided by Google, Inc. Google Analytics uses cookies, which are text files placed on your computer, to help the website analyse how users use the site. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google.

You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website. By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above.

Terms and Conditions

Visit our [Terms and Conditions](#) page to establish the use, disclaimers and limitations of liability governing the use of our website.

Your Consent

By using our site, you consent to this privacy policy.

Changes to this statement

If we decide to change our privacy policy, we will post the changes on this page. This policy was last modified on 18th October 2024

Contacting Us

If you have any questions regarding this privacy policy, [please contact us](#).

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